

# *Privacy Policy for Waybury Cottage*

Last Updated: 02/12/2025

## Introduction

This privacy policy explains how Waybury Cottage collects, uses, and protects the personal information of our guests and website visitors. By using our website or booking services, you agree to the terms outlined in this policy.

## Information We Collect

- **Personal Information:** Name, email address, phone number, and any other details you voluntarily provide when making inquiries or bookings.
- **Usage Data:** Information about how you interact with our website, such as pages visited and time spent browsing.
- **Cookies:** Small data files stored on your device to enhance your browsing experience and improve site functionality.

## How We Use Your Information

- **To Provide Services:** We use your information to manage bookings, respond to inquiries, and improve guest experiences.
- **Marketing:** With your consent, we may send occasional updates, offers, or news about Waybury Cottage.
- **Legal Obligations:** We may disclose information if required by law or to protect our rights and property.

## Data Security

We take reasonable measures to safeguard your information against unauthorized access, disclosure, or destruction. However, no system is completely secure, and we cannot guarantee absolute protection.

## Your Rights

You may request access to, correction of, or deletion of your personal information. You can opt out of receiving marketing communications at any time by contacting us directly.

## Changes to This Policy

We may update this privacy policy periodically. Significant changes will be reflected by updating the “Last Updated” date above.

# *Waybury Cottage General Disclaimer*

Last Updated: 01/12/2025

## **Use of Property & Services**

Waybury Cottage provides accommodation and related services with care and attention. While we strive to ensure accuracy in all descriptions, amenities, and information provided, details may change without prior notice. Guests are encouraged to confirm specific requirements before booking.

## **Liability**

- Stays at Waybury Cottage are undertaken at the guest's own risk.
- We are not liable for any loss, injury, accident, or damage to personal property during your stay.
- Guests are responsible for their own safety and the supervision of children while on the property.

## **External Links & Recommendations**

Our guest guide and website may include links or recommendations to third-party services (restaurants, tours, medical providers, etc.). These are offered for convenience only. Waybury Cottage does not control or guarantee the quality, safety, or reliability of external services.

## **Privacy & Data**

Any personal information collected (such as names, emails, or phone numbers) is handled in line with our Privacy Policy. We do not share guest information with third parties without consent, except where required by law.

## **Changes to Disclaimer**

We may update this disclaimer from time to time. The most recent version will always be available on our website and reflected by the "Last Updated" date above.

# *Waybury Cottage Accessibility Statement*

Waybury Cottage is committed to providing accessible digital and physical environments. Our website and guest materials are developed in conformance with the Web Content Accessibility Guidelines (WCAG) 2.2, Level AA.

## **Digital Accessibility**

- Text alternatives are provided for non-text content.
- The site supports keyboard navigation and screen reader compatibility.
- Pages maintain sufficient color contrast and consistent structure.
- Forms and booking processes include clear labels and error prevention.

## **Physical Accessibility**

- Step-free main door access.
- Bathroom equipped with shower seat and support handle.

## **Feedback and Contact**

We review accessibility features on an ongoing basis. If you encounter barriers, please contact us. We will make reasonable efforts to address concerns and improve accessibility.

**Reach Out with any questions or concerns?**

**We're here to help:**

- Email: [info@wayburycottage.com](mailto:info@wayburycottage.com)
- Phone: +27 83 601 7704